



## Miles & More Mastercard® – Price grid

This schedule of Fees is an overview of the standard pricing of the **Mastercard Miles & More** issued by AirPlus. It does not replace the general terms of use associated with the contract with the Mastercard Miles & More cardholders, but adds to them. Please refer to the Mastercard Miles & More consumer cardholder's agreement for more information.

Anniversary Fee	
<ul style="list-style-type: none"> <li>▪ € 90,00: Main card</li> </ul>	
Transaction related fees	
Exchange rate*	Transactions carried out in a currency other than euros will be converted into euros on the date on which they are processed by AirPlus (which may be different from the transaction date). The conversion rate shall be applied by AirPlus on the basis of the exchange rate officially published by the European Central Bank on the working day preceding the date on which the transaction is processed. If there is no ECB rate, the (reference) exchange rate used shall be the exchange rate provided to AirPlus by the payment card scheme.
Commission on non-euro transactions	2,50 % of the amount of the transaction converted into euros.
Cash withdrawal charges	<ul style="list-style-type: none"> <li>▪ 1 % for every cash withdrawal at an ATM, with a minimum of € 6,50.</li> <li>▪ 2 % for every cash withdrawal at a bank office counter, with a minimum of € 13,00.</li> </ul>
Payment related fees	
The card is a charge card. This implies that you pay the full outstanding amount at the end of the payment term, and that you avoid late payment consequences.	
Direct Debit (partial) refusal at offering	€ 25,00 per (partial) refusal of the bank to honor a SEPA direct debit mandate.
Late Payment	1,95% per month, applied to all sums due (ongoing) and calculated on a daily basis.
Administrative fee for late payment follow-up (minimum)	€ 15,00 per sent reminder € 150,00 per initiated recovery procedure
Absence or incorrect payment reference information	€ 25,00 per payment without structured communication or with an incorrect (structured) communication, to be directly applied with effect from the second incorrect payment.
Service related fees	
Online statement	No charge (please note: the connection/consultation costs are done by the user)
Extra copy of statement	€ 25,00 per extra copy (paper)
Paper statement	€ 60,00 per year in advance (per card per recipient)
New PIN request	€ 15,00 per request
Duplicate of payment receipt	€ 25,00 per payment receipt
Duplicate of damaged card	€ 25,00 (includes standard delivery by mail)
Express delivery of a replacement card	<ul style="list-style-type: none"> <li>▪ € 125,00 for delivery in the Benelux 1 working day after card production</li> <li>▪ Actual costs (min. € 125,00) for delivery in the Benelux at the day of card production.</li> <li>▪ Actual costs (min. € 125,00) for urgent delivery outside the Benelux.</li> </ul>

\* This is a reference rate and therefore a passive (modifiable) pricing element, even for AirPlus.